

## "Providing the cleanest environment possible for healthy living"

ODORMASTERS

To: Sarva BioRemed Attn: Satya Ganti

Re: Vapor-Remed

April 29, 2005

To Whom It May Concern:

I found your company's website when I was looking for a product to clean up 5 gallons of used motor oil that had spilled in a customer's home that was under construction. The oil was spilled upstairs on the sub-floor and soaked through the sub-flooring and underlayment and through the sheetrock ceiling below, onto the garage floor. Even though the shectrock, insulation, sub-floor and underlayment was removed the odor was strong.

After I had received the Vapor-Remed I took it home and tried it out on my concrete garage floor. I wanted to make sure the product would actually work since it was going to be used the next day in a long time customer's home. My home is 20 years old, when we bought it 2 years ago the garage had been cleaned but the black oil stains could not be removed.

I sprayed the Vapro-Remed on the stains and after about 20 minutes I rubbed a spot with my finger and the oil stains came off. I used a wire brush on the remaining stains and then wiped up the residue. When I was done all that was left was a shadow like stain.

The next day the product was used in our customer's home. Upon arrival the technicians sprayed down the oil stained garage floor and structural lumber and went to lunch, when they came back about 40 minutes later the odor was gone. They cleaned the oil off the garage floor and the horizontal wood surfaces.

In closing I would like to say that I was very happy with the product we used and also with the service I received from Satya Ganti, he answered all my questions, and promptly returned my phone calls. He even called me after the job was done to follow up.